QUALITY ASSURANCE POLICY

Thomas Lister Limited has a strict policy to provide services of the highest quality in compliance with clients' specific requirements. This policy in conjunction with an ongoing commitment to enhancing the companies' reputation and capabilities, in order to gain wider recognition in its field of expertise, ensures Thomas Lister Limited offers a service second to none.

It is the genuine commitment to understanding the present and future needs of its clients that is essential to the success of the company, thus Thomas Lister Limited continually strives to ensure all the needs and expectations of clients are realised in the quality of the service it provides.

Thomas Lister Limited has ensured all employees and sub-consultants understand and adhere to the requirements of this policy.

Thomas Lister Limited constantly monitors its quality performance and implement improvements where appropriate.